

TRANSMITTAL OF FORMAL DRAWINGS

Docket No.
030413 (BLL-0128)

In Re Application Of: James L. Hajj et al



Serial No.	Filing Date	Confirmation No.	Examiner	Art Unit
10/648,424	August 25, 2003	NYA	NYA	NYA

Invention: **A METHOD, SYSTEM, AND STORAGE MEDIUM FOR PROVIDING WEB-BASED QUALITY ASSESSMENT, TRACKING, AND REPORTING SERVICES FOR CALL MONITORING**

Transmitted herewith are:

- 5 sheets of formal drawing(s) for this application.
- Each sheet of drawing indicates the identifying indicia suggested in 37 CFR Section 1.84(c).

Signature

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Dated: October 22, 2003

I certify that this document and attached formal drawings are being deposited on October 22, 2003 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

Signature of Person Mailing Correspondence

Jane M. Theberge

Typed or Printed Name of Person Mailing Correspondence